

Quality Policy

J Steel is committed to providing quality products in a professional and consistent manner that meets its client specifications and contract requirements. J Steel pride itself on providing innovative solutions to client product requirements within agreed timeframes and budgets. The company strives to meet client expectations and seek to provide a high standard of service at all times while addressing the relevant statutory requirements.

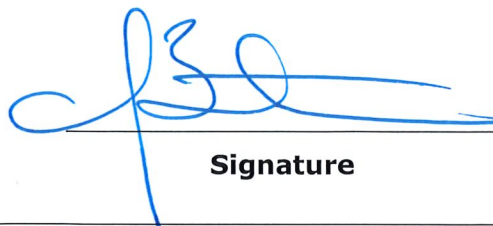
This will be achieved by:

- Ensuring that appropriate resources are available for the procurement, management and supervision of fabrication and delivery of products and services.
- Ensuring planning processes are in place and adhered to by staff and third-party suppliers for the delivery of products and services (where applicable).
- Monitoring the performance of staff and suppliers to address deficiencies where they occur.
- Developing strategies for reporting progress towards Integrated Management System objectives and measuring progress with their attainment.
- Addressing clients' concerns promptly and putting in place strategies to ensure that the situation does not reoccur.
- Our design process will be checked at various stages by suitably qualified staff to ensure that the design will result in a product that meets our customer's specification.
- Training staff in the effective, safe and efficient delivery of products and services to clients. This includes competency testing. Training plans are in place.
- Monitoring industry trends to ensure that the product and service to our clients is consistent with the highest quality available.
- Addressing Integrated Management System issues which are within our operational control, including third party supplied products and services.
- Undertaking management reviews of system performance.
- Maintaining current documentation which clearly shows how the integrated management system meets the requirements of ISO 9001, ISO 14001 and AS 4801.
- Analysis of key performance data and client information to identify and implement opportunities for the continuous improvement of the system.
- Undertaking internal audit processes to check system compliance.
- Conducting management reviews of internal processes and checking compliance with J Steel policy and procedures via internal audits.
- Developing and implementing strategic and business plans to meet client requirements.
- Developing and reporting product and service delivery to budget on a regular basis.

Approved by:

Anthony Bertrams

Managing Director



Signature

21th Nov 2017

Date